Your guide to the National Broadband Network for your new home
The future is here

You could be among the first in Australia to enjoy all the benefits of connecting to the new National Broadband Network (NBN).

The NBN is designed to provide Australians with access to fast, affordable and reliable internet and landline phone services as quickly and as cost effectively as possible. It has the ability to transform the way you learn, have fun, work and stay in touch every day.

How access to the NBN can make a difference¹

Multiple devices, same fast speed
The whole family can be online at the same time with everyone enjoying the same high speeds.

Study and explore exciting new interests
The NBN takes learning beyond the classroom, giving you quick access to the content you need, when you need it.

Watch what you want, when you want
Enjoy entertainment on demand. You can enjoy fast web page loads and quick sending and receiving of large files, and unlock a world of exciting online gaming.

Stay in touch smoothly
Say goodbye to constant drop outs, and hello to quality Skype™ calls, making keeping in touch with family and friends effortless and enjoyable.

Work from home with ease
The speeds available over the NBN mean that you can send and receive emails and large files quickly, and enjoy quality access to your work server so you can work efficiently from home.

¹Your experience including the speeds actually achieved over the NBN depends on some factors outside our control like equipment quality, software, broadband plans, your organisation’s IT policy and infrastructure and how your service provider designs its network.
Imagine... the lifestyle possibilities

A newly-built home is the ideal opportunity to create a connected environment where the benefits of the NBN could enrich your lifestyle.

There are many exciting possibilities, so it’s important to plan ahead to ensure your new home is able to support the benefits that high-speed broadband can bring.

- Will you want to work from home?
- Are you planning a study room for the kids?
- Where will you place your main TV?
- Does (or will) your TV require internet capability?
- Will you or the kids be gaming on a different TV?
- Are you planning any additional phone lines e.g. study or bedrooms?
- Will you want to use the internet for energy management systems?
- Are you looking to install a home security solution?
Planning your phone and data points

If you don’t plan ahead, wiring your home may be more costly – if it needs to be done after construction has started or is complete. Taking the time now to consider your future in-home wiring needs, before construction of your new home begins, means you could take better advantage of the NBN in your new home. Take a look at the tips below for planning the data and phone points and wiring you would like.

✔ Mark up a plan drawing or make a list of the rooms where you would like to place a phone or data point.
✔ Make a note of the services you may need in each room.
✔ Your first choice for voice and data points may still be in the study or home office, but do you think you may need them in the kitchen or lounge room, too?
✔ Mark up where you may want to connect services between rooms.
✔ Keep your plans safe and handy, so you’re ready to discuss them with your builder.

Once you’ve selected a developer and are in the process of planning your home, you’ll be given a Homeowner and Builder’s Worksheet.

This Worksheet will walk you through the decisions you need to make and provide you with comprehensive planning considerations. It will also provide more detail on the three steps of planning the installation and connecting your new home to the NBN.

Deciding on the location of the NBN connection equipment to be installed

If you decide to become a new development homeowner, NBN Co will install an NBN utility box (a Premises Connection Device), an NBN connection box and a Standard Power Supply within your home or garage. This equipment enables you to order phone and internet services from multiple service providers.

You’ll be able to decide where you would like this equipment to be installed, subject to certain requirements, which we’ve detailed in the Homeowner and Builder’s Worksheet.

What does the free standard installation include?

A standard installation of NBN equipment is currently free of charge. This includes connecting fibre optic cable from your street to the NBN utility box on an outside wall of your home or business and to an NBN connection box inside.


Connecting your services to the NBN

Services like landline telephone and broadband can be provided by a variety of service providers, but not by NBN Co directly. By contacting your preferred service providers now, you can compare available packages and then pre-order your preferred services from them even before you move.

How to find a service provider

Our website has a list of service providers that can deliver products and services over the NBN to your home once it’s connected. Visit: [www.nbnco.com.au/serviceproviders](http://www.nbnco.com.au/serviceproviders)

1 Remember to ask your preferred service provider if they have any other fees. 2 Also known as a Premises Connection Device. 3 Also known as a Network Termination Device.
It’s important to note that NBN Co is a wholesale network provider, which means NBN Co is responsible for building, operating and maintaining the NBN – the infrastructure over which telecommunication services can be delivered.

Services to your home, such as landline phone and broadband will be provided by retail service providers, not by NBN Co directly.

You can contact your preferred Service Provider now to pre-order services over the NBN.

For more information:

Phone 1800 OUR NBN (1800 687 626)
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