Lifting the Digital Capability of Australia

Resilience

What **nbn** is doing to provide a high-speed, resilient and secure broadband network.

Innovation

The new wholesale products and services

nbn is supplying customers

Inclusion How **nbn** is bridging the digital divide and lifting digital inclusion for Australians.



Enhancement

What **nbn** is doing to deliver superior customer solutions and make existing products better.

Simplification

Making **nbn** easy to do business with.

Pricing

Updates to the wholesale pricing of **nbn** offerings to deliver affordability and value, and enable **nbn** to invest in the future strength of the **nbn**[™] access network

Technologies Residential Business / Enterprise	
	Status
S Satellite F Fixed E Enterprise Wireless Ethernet	Status

wBA4 change as a result of further	r engagement with industry								
	2020				2021			20)22
Project	Dec	Jan	Feb	Mar	Q2	Q3	Q4	Q1	Q2+
P									
RMID0051 Withdrawal of nbn™ FTTP					Launch				
Multicast Withdrawal of the Multicast feature from nbn ™ FTTP access under the Special Access									
Undertaking ('SAU') clause									
Changed									
A RMID0790									
The nbn™ Service Health Summary	Launch								
The Service Health Summary (SHS) tool is an enhanced test and diagnostic tool to provide RSPs with a view of the									
performance of an nbn [™] service based on data that is proactively collected and interpreted from the nbn [™] network.									
The SHS will be available through the NPIS, via the Service Portal and B2B via API.									
WBA4									
RMID0854 nbn™ Fixed Wireless CX - RSP Self-Serve Tools					Launch				
nbn [™] will deliver online capability and more tools to allow RSPs to self-serve via Service Portal									
to help better assist end user customers.									
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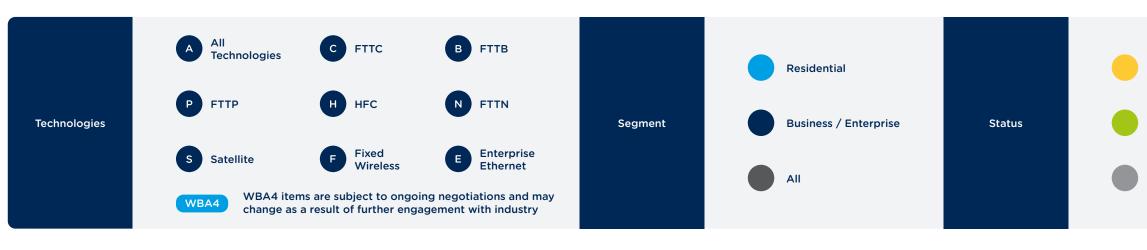
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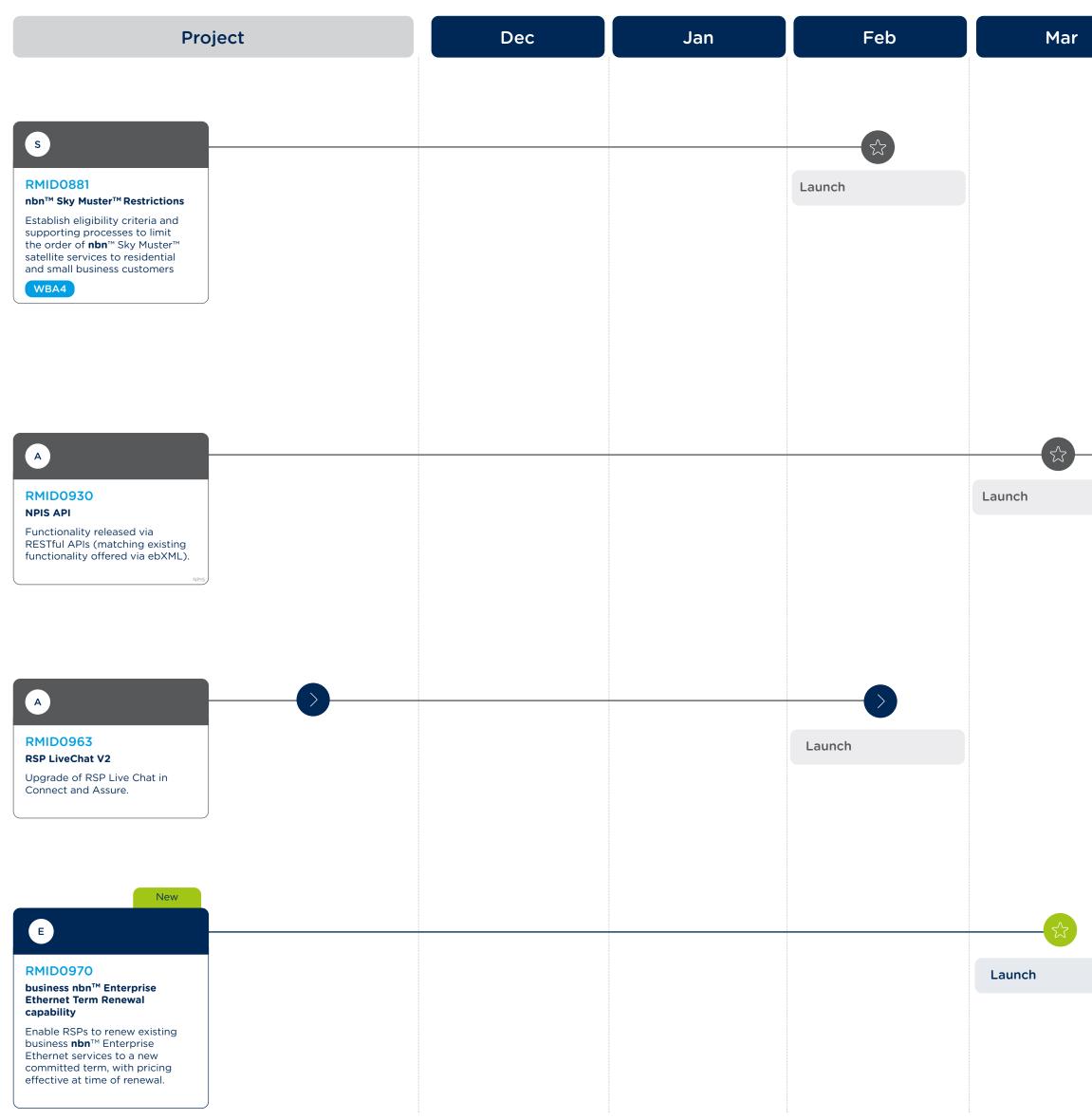
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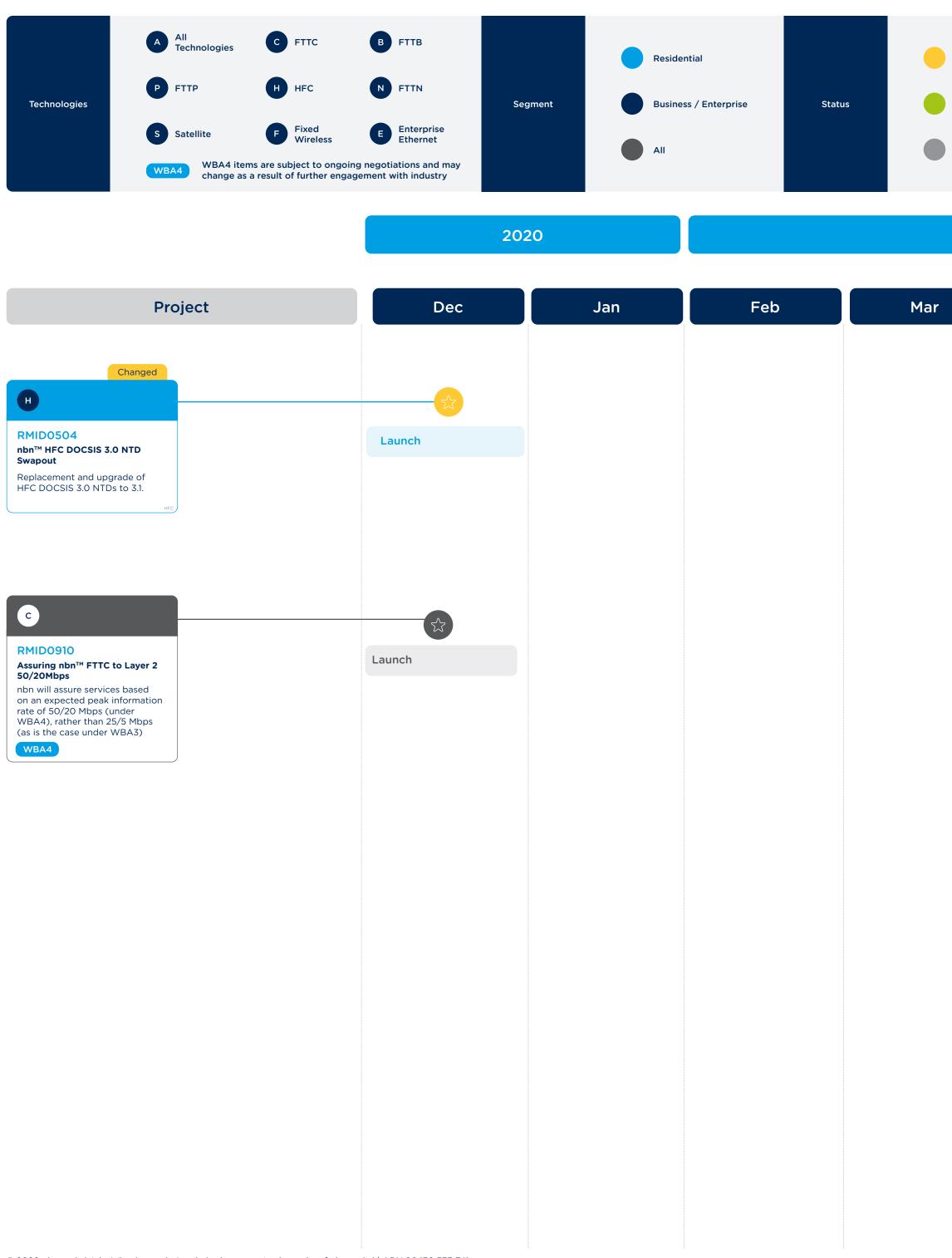
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2021			20	22
Q2	Q3	Q4	Q1	Q2+
Launch				



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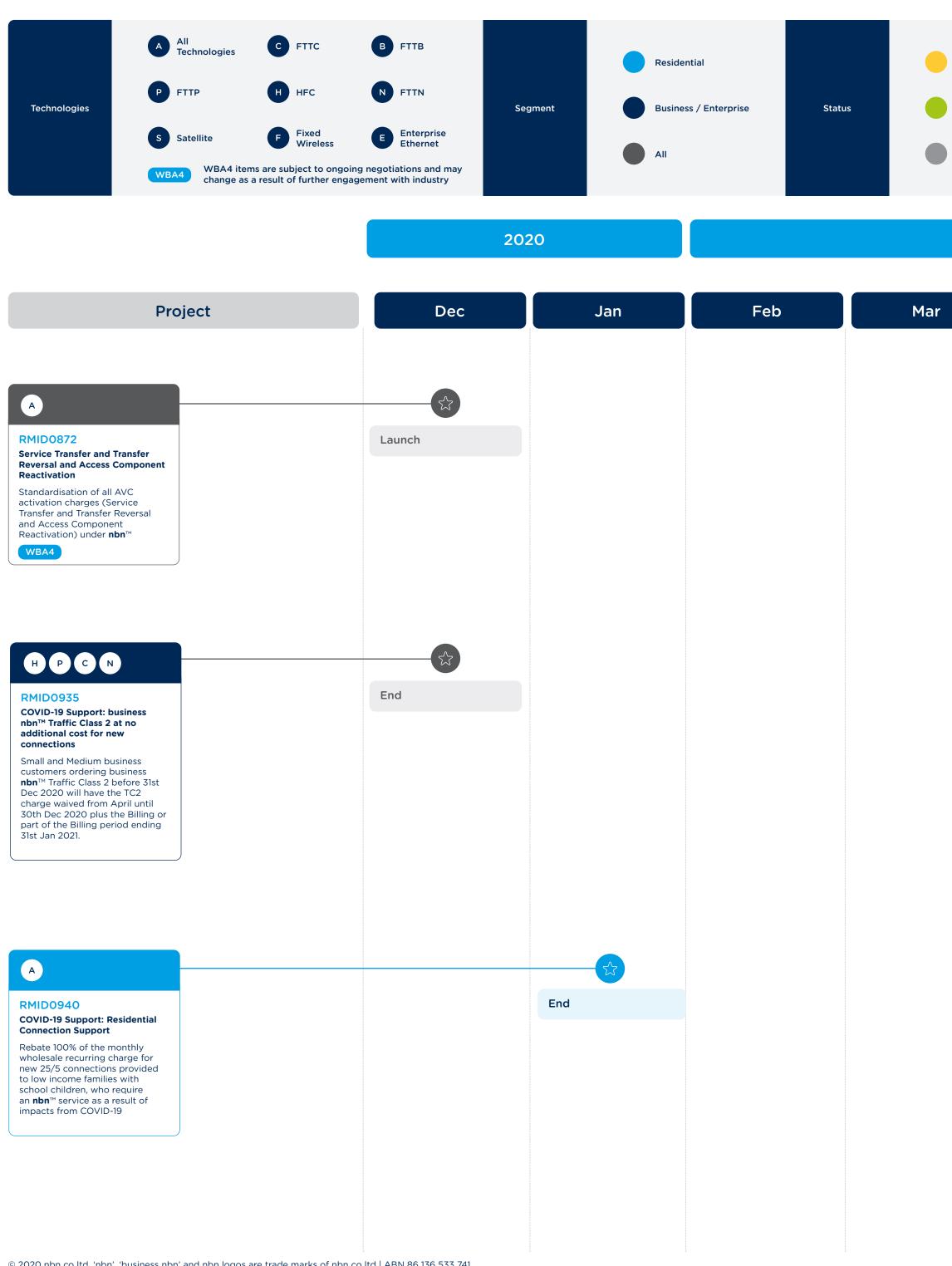
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2021		2022			
Q2	Q3	Q4	Q1	Q2+	

nbn[™] Integrated Roadmap as at November 2020



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Pricing



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2021		20	22	
Q2	Q3	Q4	Q1	Q2+

Technologies	 A AII Technologies P FTTP H HFC S Satellite F Fixed WBA4 items are subject to ongoin change as a result of further engage 	_	Segment Reside All	ential ess / Enterprise	Status Changed Delivered		represent nbn 's current positi comprehensive view of RSP-i		tes are forecast only. Where possib hap is subject to change and is not B2B Access	n product, customer experience, and in the Integrated Product Roadmap ole, nbn endeavours to provide a binding.
	Project	Dec	Jan	Feb	Mar	Q2	Q3	Q4	Q1	Q2+
PNBCH RMIDO948 Illuminate Relaunch of incentives to o unconnected households i mature footprint. Formerly Timers 2.0.	connect n the				End					
B C N P H RMIDO972 Focus on Fast Provision of 6 months of re- from the time of eligible up transfer/acquisition to creat a \$56 Flat wholesale bund discount effective price for selected wholesale speed WBA4	ebates psell/ ate le r						End			
N P N B C H RMID1004 nbn™ 12/1 Upgrade Rebate Rebate support for allowin entry-level customers to n to the right speed plan bas their usage. WBA4	ig nove					End				
P N B C H RMID1008 COVID-19 CVC Transition Offer nbn support for RSPs to tr off the COVID-19 CVC creation off the COVID-19 CVC creation with a credit of 75% in Dec 50% in Jan of the Sept CV value per RSP WBA4	Credit ransition dit offer c and	Start	End							

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Pricing

Technologies	 A All Technologies P FTTP H HFC S Satellite F Fixed Wireless WBA4 items are subject to ongoin change as a result of further engaged 	_	Segment Residu All 2020	ential ess / Enterprise Status	Changed New Delivered	2021	represent nbn 's current positic comprehensive view of RSP-in	Iless otherwise specified Itegrated Product Roadmap provides a tail Service Providers (RSPs). The forw on at the time of publication. All dates npacting developments. The roadmap rvice (NPIS) inc. Service Portal and B2	are forecast only. Where possible, is subject to change and is not bin	nbn endeavours to provide a iding.
	Project	Dec	Jan	Feb	Mar	Q2	Q3	Q4	Q1	Q2+
B C N P H RMID1009 CVC Inclusion Increase for Selected High Speed Tiel CVC bundle inclusion incre by 0.5Mbps on selected k bundle discount High Spee (Home Fast, B100/40, Ho Superfast and Home Ultrated WBA4	or ers reased key eed Tiers ome	Launch								
E RMID1023 business nbn™ Enterprise Ethernet Channel Incenti Introduction of a sales inc to support RSPs in genera new business nbn™ Enter Ethernet orders.	ive centive rating					End				
A Pricing Consultation 202 Pricing Consultation to gas submissions from all Indus partners and stakeholders extension of the 2 year will access pricing roadmap to 2023.	ather Istry is on the Indesale			Launch						
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Technologies P FTTP P FTTP F Fixed WBA4 WBA4 WBA4 WBA4	E Enterprise Ethernet	gment Residentia All		Changed New Delivered	2021	NPIS [*] initiatives that affect Ret represent nbn 's current positio comprehensive view of RSP-im	tegrated Product Roadmap provides a ail Service Providers (RSPs). The forw in at the time of publication. All dates inpacting developments. The roadmap vice (NPIS) inc. Service Portal and B2	vard-looking statements set out i are forecast only. Where possible is subject to change and is not b B Access	n the Integrated Product Roadmap e, nbn endeavours to provide a
Project	Dec	Jan	Feb	Mar	Q2	Q3	Q4	Q1	Q2+
<image/> <text><text><text><text><text><text><text><text><text><text></text></text></text></text></text></text></text></text></text></text>	Launch					Launch			

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Resilience

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Technologies	 A All Technologies C FTT P FTTP H HF4 S Satellite F Fix Win WBA4 items are subject change as a result of fur 	C N FTTN			tatus Changed Delivered		NPIS* initiatives that affect Reta represent nbn 's current positior comprehensive view of RSP-imp	egrated Product Roadmap provide ail Service Providers (RSPs). The fo n at the time of publication. All dat		n the Integrated Product Roadmap e, nbn endeavours to provide a
	Project	Dec	Jan	Feb	Mar	Q2	Q3	Q4	Q1	Q2+
S RMIDOO69A business nbn™ Satellite Ser (BSS) - ABSL2 Product Net Only Demonstration business nbn™ Satellite Ser (BSS) introduces the ABS L product under ABS service class. This product is aimed provide L2 service construct an alternative for the ABS L product released in Dec 201 This release will enable nbn demonstrate RSPs ABSL2 a network level.	work vice 2 to tt as .3 19. ™ to	Launch								
RMIDO889 business nbn [™] Satellite Service(BSS) - Mobility Sat nbn is investigating the development of a satellite based mobile communicatio capability which if develop would become a product m available to access seekers. contemplating a vehicle mor satellite solution that will pr connectivity to vehicles bot when parked and on the mor	ons ed nade nbn is punted rovide th						Launch			
RMIDO914 Additional VDSL2 Features Consultation Consultation on the introdu of additional VDSL2 features the nbn ™ FTTN and FTTB a networks. The proposed fea are Save Our Showtime (SC and Robust Overhead Cham (ROC), which are expected improve network performar resilience of services by red loss of service (resyncs) du sudden large increases in ne	es to ccess atures DS) inel to nce lucing e to	rc of php oo Hd ADN 96 176 577 741		End						

Innovation



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2020

	202	0		2021				2022	
Project	Dec	Jan	Feb	Mar	Q2	Q3	Q4	Q1	Q2+
RMID0916 Connecting Older Australians								Launch	
An initiative to develop innovative solutions to address barriers to digital inclusion for the older Australians' segment (customers									
aged 65 and over).									
SAT									
5									
RMID0969 Satellite Community Wi-Fi	Launch								
Delivering managed community Wi-Fi capability for disaster resiliency, digital inclusion and facilitate economic growth of									
remote or socially disadvantaged communities via the nbn Satellite platform.									
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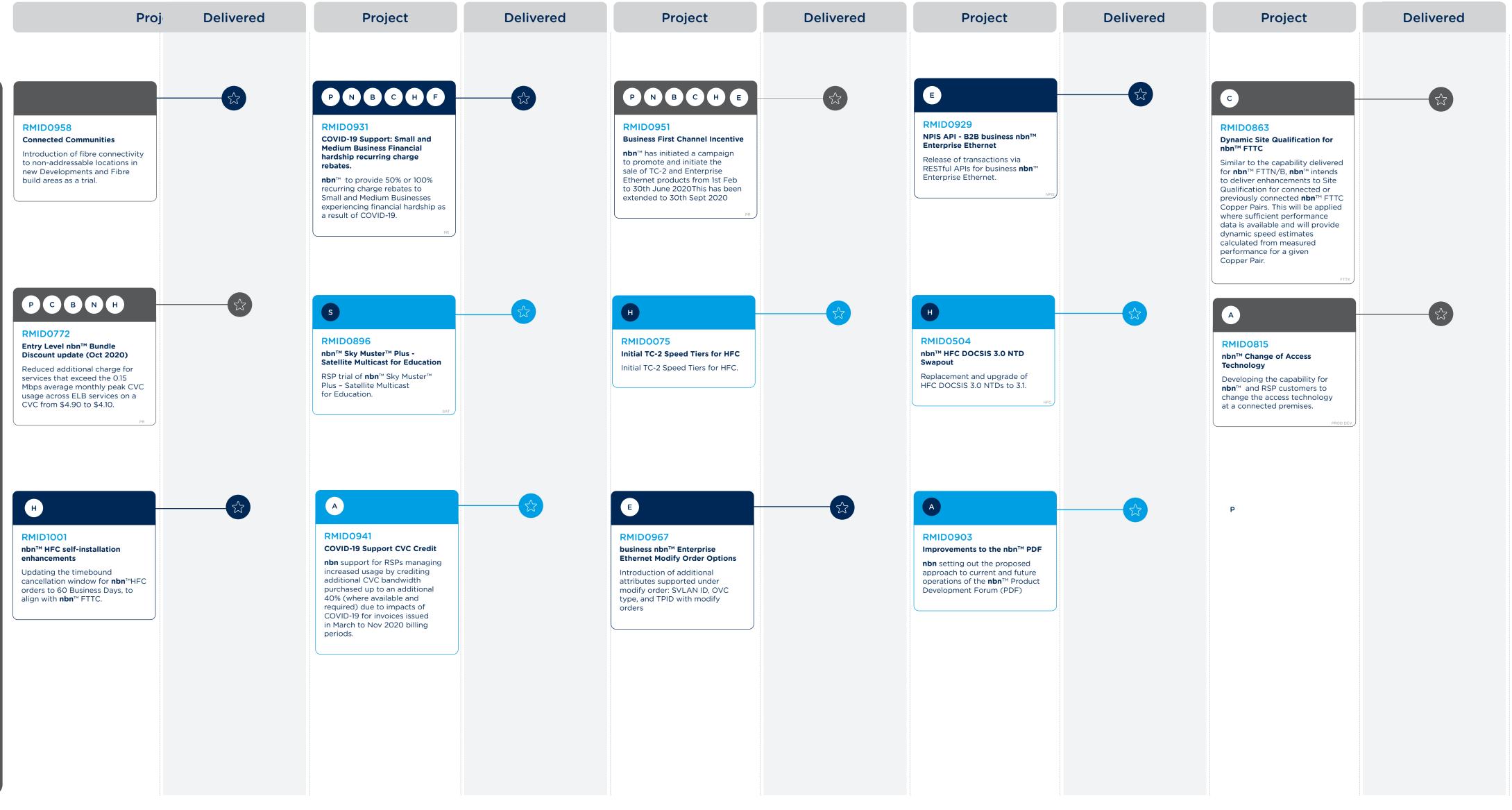
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