



# Preparing for move-in day.

Connecting your new home to services over the **nbn**<sup>®</sup> network.

Great news, your new home has been built with **nbn** connectivity. This means the required infrastructure has been installed and all that's left for you to do is to speak with your preferred phone and internet provider and select an **nbn** powered plan.

## Make the most of fast internet access

Ordering an **nbn** powered plan now will help ensure you are set-up and ready to start experiencing the benefits of the **nbn** network from the day you move-in. We have wholesale plans to suit the following activities:



### Connect with loved ones

Call and video chat with friends and family using a fast connection.



### Grow your opportunities

Learn a new skill or qualification from home or build your business online.



### Access important online services

Have telehealth, online banking and online shopping access at your fingertips.



### Stay entertained

Watch your favourite TV shows and sports matches from multiple connected devices, from the comfort of your new home.\*

\*Your experience may vary depending on factors such as your nbn<sup>®</sup> access technology, internet provider, plan and equipment.

## Consider your home internet set-up before you move-in:

How your home internet is set-up can be an important factor. We've provided some tips that can help you to make informed decisions on optimising your set-up and how to make the most of your **nbn** connection.



### Consider your Wi-Fi coverage

Place your modem in a raised position and avoid hiding it away behind a TV or in a cupboard, as these spots can make its signal weaker.



### Check your equipment quality

You should always use the cables supplied with any new equipment, and check that you have the latest model of modem from your provider.



### Avoid interference

Electronics like microwaves, wireless security systems and cordless phones can interfere with wireless signals, so try to keep them away from your modem.



### Turn off or consider replacing older devices

Some devices that are more than ten years old may impact the speed of connection between your modem and other devices in your home.

For more in-home set-up tips, visit [nbn.com.au/optimisation](https://nbn.com.au/optimisation)

## Connecting to an nbn powered plan

1. **Contact** your preferred phone and internet provider. Visit [nbn.com.au/providers](https://nbn.com.au/providers)



**Remember:** **nbn** is a wholesaler – we provide the infrastructure that connects your premises to the **nbn** network. You will need to contact your preferred provider to choose a plan that works for you.

2. **Choose** an **nbn** powered plan that suits your household's purposes.



**Remember:** Speak to your provider about the **nbn** powered plans that suit your needs. It's worth considering your usage. Do you have multiple people on multiple devices at the same time? Or, are you simply using the internet to email friends or send photos.

3. **Set up** your **nbn** connection by following instructions from your provider.



**Remember:** Ask your provider if there are any additional fees.