



Go higher with nbn's full fibre

Unleash the value-boosting benefits of our
fastest residential technology in your building

Exclusive opportunity



Now's the time to upgrade to **nbn**[®] full fibre

The world's changing faster than ever – is your building ready for it?

nbn full fibre doesn't just deliver our fastest and most reliable residential connection today*, it could light the way for a range of future possibilities – from higher rental demand to smarter property management systems.

So if you're looking to make an investment in your building that could pay off for years to come, upgrade to **nbn** full fibre with Fibre to the Premises (FTTP) technology.

*Your experience, including the speeds actually achieved over the nbn network, depends on the nbn access technology and configuration over which services are delivered to your premises, whether you are using the internet during the busy period, and some factors outside of nbn's control (like your equipment quality, software, chosen broadband plan, signal reception, or how your provider designs its network).



See the benefits for yourself



High speeds are just the start

From owners and renters to Building Managers and Body Corporates, **nbn** full fibre has benefits for everyone



Added property value

An **nbn** full fibre connection is a key selling point for buyers, and could see them spend more for it – with 7 out of 10 buyers considering it a feature that adds value to a property*.



More rental appeal

It's not just buyers who love fast internet. In fact, 75% of renters find **nbn** full fibre appealing* – meaning more people who'll want to call your building home.



A future-ready foundation

Once the infrastructure is in place, scaling your **nbn** full fibre connection to support new technologies or higher data demands is easy, and shouldn't require large upgrades.



Green energy use

nbn full fibre provides a powerful but energy-efficient connection, which could lead to lower expenses for your building and help ensure any sustainability standards set in the future are met.



Less maintenance

If something goes wrong with an occupant's connection, **nbn** will work directly with their internet provider to fix it – saving Building Managers time and hassle sorting it.



A plan for everyone

When the time comes for occupants to connect to a plan on **nbn** full fibre, they'll be able to choose a provider, contract length, and speed that suits their needs.^



Exclusive speed tiers

By upgrading your building's current technology to **nbn** full fibre, occupants will have access to plans that use **nbn** Home Ultrafast, which delivers speeds that are 15x faster than **nbn** Home Standard.^



Happier homes & businesses

nbn full fibre delivers our fastest and most reliable connection yet – meaning more streaming, gaming, and working with fewer interruptions.#

*Source: Ergo Strategy, 2022 (research commissioned by nbn).

^Not all providers offer plans based on the full range of wholesale speed tiers. Occupants should talk to their preferred provider for more information about availability and the right retail solution for their needs.

#Regardless of the retail service you purchase, the actual wholesale download speeds delivered to providers will be less than 1 Gbps due to equipment and network limitations. Your experience on FTTP, including the speeds actually achieved, depends on the configuration over which services are delivered to your premises, whether you are using the internet during the busy period, and some factors outside of nbn's control (like your equipment quality, software, chosen broadband plan, or how your provider designs its network).



Investing in the future of your building

Starting at \$275 per individual premises including GST,* upgrading your building to **nbn** full fibre is now more accessible than ever

nbn has always had the goal to deliver faster, more reliable broadband to more Australians. That's why we're offering your building access to this future-ready technology upgrade.*

Things to keep in mind:

- The \$275 fee is per individual premises within your building and covers standard installations only.
- After an **nbn** construction partner completes a site survey, they'll update you on the full scale of the work needed and its cost.
- Every individual premises will be included in the **nbn** full fibre upgrade.

\$

Your upgrade could be tax deductible

To find out more, contact your personal accountant or financial advisor.

*Conditions, eligibility criteria and costs will apply. Costs can also vary depending on the complexity of the building and any additional requirements of the Body Corporate or Owners Committee.

Your **nbn** full fibre upgrade in action

Get answers to your questions



How to bring our fastest and most reliable residential technology to your building



STEP 1

Register your interest online

Just visit nbn.com.au/UpgradeYourBuilding and enter your building's details. **nbn** will then use this information to check your eligibility for the **nbn** full fibre upgrade.



STEP 2

Sign your quote and agreement

Our **nbn** team will be in touch with an initial quote* for a standard fibre design and an Area Switch Agreement to be signed off by an Authorised Representative of the building (this is someone nominated by the Body Corporate or Owners Committee to manage the process with **nbn** and its construction partners).



STEP 3

Site survey and installation plan

An **nbn** construction partner will reach out to your building's Authorised Representative to arrange a site survey[^]. During this time, they'll need access to common areas and individual premises so they can create a more detailed installation plan[#] and confirm the accuracy of your initial quote.



STEP 4

Full fibre installation begins

Once final pricing is agreed, installation will begin at a time decided on by **nbn** and your building's Authorised Representative - and should take approximately 3-4 months. Throughout the process, **nbn** will make every effort to ensure your Authorised Representative has visibility of the proposed works.



STEP 5

Ready to connect

Once physical construction is complete, **nbn** will activate all onsite equipment then notify your building's Authorised Representative when occupants can connect to a plan that uses **nbn** full fibre through their preferred internet provider.



*Costs can vary depending on the complexity of the building and any additional requirements of the Body Corporate or Owners Committee.

[^]The amount of time needed for this activity will be dependent on the size of the building and the number of individual premises within it.

[#]The installation plan may take 2-6 weeks depending on the complexity of the building.

Your questions, answered fast

How much does the fibre upgrade cost?

The initial fee for a standard installation is \$275 per individual premises and common area in the building.* This covers cabling from the street into each premises or common area, and equipment required both inside and outside the building. For more complex installations, like (but not limited to) commercial or heritage buildings, this fee may be higher and will be determined following a site survey by **nbn** construction partners. While costs are calculated per premises, joint payment (for all premises) is required for the building by way of a Body Corporate or similar body representing all owners.

How long will the upgrade take to complete?

From the time your installation plan is confirmed, we anticipate the infrastructure upgrade to take approximately 3-4 months. It's then up to individual occupants to connect to a plan over the upgraded network in a timeframe they choose.

Do all premises need to be upgraded together?

Yes. This is an infrastructure upgrade of the existing **nbn** technology for the entire building, whereby all individual premises will have their **nbn** infrastructure upgraded.

What if an owner doesn't want fibre installed?

nbn would install fibre up to the closest available point outside that individual premises and include the fee for upgrading it in the overall cost for the building. Should the owner change their mind at a later date, or if a new owner purchases the premises, they can choose to complete the installation by contacting an internet provider. Additional fees may apply.

What will the installation involve?

Installation will involve running **nbn** fibre from the street to **nbn** supplied equipment inside the building. Access to individual premises will be required to install the **nbn** connection box that enables occupants to connect to a plan over the upgraded network through their preferred provider.

To help minimise disruption, all equipment will be installed as close to existing equipment or infrastructure as is practical. This includes within communications rooms, building risers, connection entry points or other utility areas. Where available, existing cable pathways will be used.

What about services to common areas?

The Body Corporate or similar body representing all owners can agree to include additional service points in areas like the building's basement, rooftop, carpark, entryway and stairwell. This will enable future internet access for services ranging from automated security and access control systems to solar power, battery monitoring and water usage management.

Will there be an interruption to existing services?

We don't anticipate any outages during the installation process. In the unlikely event that occupants do experience an interruption to services, we recommend they speak to their existing phone and internet provider.

Premises that have an active alternative fibre network are not expected to be impacted.

What about safety-critical equipment?

If your building uses safety-critical equipment like a monitored fire alarm or lift emergency phone – or there are occupants who use a medical alarm – it's important to talk to the provider of this equipment to check it will work over the upgraded network, or whether an alternative solution will be required.

How do occupants connect following installation?

Once the **nbn** full fibre upgrade is complete, we'll notify the building's Authorised Representative who can pass this information on to all occupants. Those with an existing service over the **nbn** network will need to speak to their provider about changing to a plan that uses Fibre to the Premises (FTTP). Those who don't already have a service over the **nbn** network, and want to take advantage of **nbn** full fibre, will need to find and contact an internet provider in their area to connect.

*Conditions, eligibility criteria and costs will apply. Costs can also vary depending on the complexity of the building and any additional requirements of the Body Corporate or Owners Committee.

For a full list of FAQs,
[visit **nbn.com.au/UpgradeYourBuildingFAQs**](https://nbn.com.au/UpgradeYourBuildingFAQs)



Find out more
and register your
interest today



Scan the QR code to bring
nbn full fibre's potential to
your building