



Community Service Announcement

2 April 2017

Rockhampton Flood Warning – nbn in a power outage

nbn reminds residents and businesses in Rockhampton and surrounds that equipment connected over the **nbn**[™] network will not work during a power blackout.

A number of factors influence the resiliency of the **nbn**[™] network to continue to provide uninterrupted services during a power outage. Even with network power resiliency and in-premises battery backup, power outages may last longer than the battery life. Therefore, we recommend you are always prepared to be without internet and telephone services for some time.

nbn recommends that you put together an emergency kit, which includes equipment that can be used in the event that there is a power outage, or your connection to the **nbn**[™] network is disrupted (for example a charged mobile phone).

For more information visit <http://www.nbnco.com.au/connect-home-or-business/information-for-home/what-happens-in-a-power-blackout/emergencies-and-outages.html>

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